

## Frequently Asked Questions

**What equipment is needed?** Just your phone

**May I use my mobile phone?** Yes

**May I choose my call time?** Yes, anytime between 6am and noon

**Who can use this service?** Any Plymouth County resident

**Is there a contract or fee?** No

**Can I use this as well as other medical alert devices?** Yes

**How do I sign up?** Through your Council on Aging or by calling the Sheriff's Office, 508-830-6256



**FREE**—no monthly fees, equipment or special codes to remember

**FLEXIBLE**— Your phone call will be received in the morning at your indicated time. There is no contract or obligation.

**FAMILY FRIENDLY**— Your loved ones will know we'll call daily.



**Plymouth County Sheriff's Office**  
24 Long Pond Road  
Plymouth, MA 02360  
508-830-6200  
[www.pcsdma.org](http://www.pcsdma.org)

## SAFETY ASSURANCE

For  
Independent Living



**SECURITY**  
**INDEPENDENCE**  
**PEACE OF MIND**



## A MESSAGE FROM SHERIFF JOSEPH D. MCDONALD, JR.

*The free Safety Assurance call program helps people maintain an independent lifestyle. Whether you are living alone, managing a disability or an injury, this support system will enhance your security and improve your quality of life. Family and friends also benefit by having the peace of mind that you are starting your day safe and sound. Please contact us. We look forward to assisting you and/or a friend or family member that may benefit from this free program.*



## HOW DOES THIS PROGRAM WORK?



Communications Officer Kevin Jochim

Safety Assurance is a computerized telephone system that places a call to a participant at a prearranged time each day. Calls are received between 6am and noon. All calls are monitored by a communications officer. Calls can be stopped at any time for vacations and hospitalizations. For more information and an application go to **[www.pcsdma.org](http://www.pcsdma.org)**

